## 8 Signs You May Be Dealing with a Curbsider:

- **1** The seller has multiple vehicles for sale
- 2 The vehicle is priced below market value
- 3 The vehicle is not registered in the seller's name OR has only been registered in the seller's name for a short period of time
- 4 The seller doesn't provide a Used Vehicle Information Package (UVIP) or discourages the purchase of a history report (carfax.ca)
- 5 The 'private' seller appears to operate from a business
- 5 The 'private' seller is using a yellow service licence plate (or white/red dealer plate) to drive the vehicle
- 7 The seller discourages a mechanical inspection
- 8 The seller won't provide a receipt or proof of purchase/contract

## **BUYING PRIVATELY?** Beware of Curbsiders

## What Is a Curbsider?

Curbsiders are illegal, unlicensed vehicle dealers. They often pose as private sellers, though some operate from small automotive businesses (repair shops, rental companies, etc.). Curbsiders not only misrepresent themselves – they often misrepresent the vehicles they sell: many are previous write-offs with undisclosed accident repairs or are odometer-tampered.

### Numbers don't lie...





Curbsiders are lying in wait in online marketplaces, ready to pounce on unsuspecting consumers. Protect yourself. Learn how to spot a curbsider.

## **Are You Protected?**

ONLY when you buy from a registered dealer do you benefit from consumer protection. If you buy privately and encounter problems, OMVIC cannot assist.

THE BENEFITS	OMVIC- REGISTERED DEALER	PRIVATE SELLER
Ontario consumer laws apply	<b>S</b>	×
All-in price advertising		×
Full disclosure of vehicle history and condition	<b>S</b>	×
Cancellation rights (for specified non-disclosures)	<b>⊘</b>	×
Access to the Motor Vehicle Dealers Compensation Fund	<b>S</b>	×

**REMEMBER:** You're ONLY protected by OMVIC and Ontario consumer protection laws when

FER WAY ,

you buy from a registered dealer!

Look for the OMVIC-Registered Dealer decal or search online at <u>omvic.ca</u>

### FOR MORE INFORMATION:

- Servic.ca
- **1-800-943-6002 x3942**
- consumers@omvic.on.ca
- OMVIC\_Consumers
- **G** Ontario Motor Vehicle Industry Council (OMVIC)
- OMVIC\_Official

### REPORT A CURBSIDER ANONYMOUSLY: nocurbs@omvic.on.ca 1-888-NOCURBS (662-8727)

## DON'T GET SCAMMED!

### Does the car of your future



### have a shady past?



### TIPS TO PROTECT YOURSELF WHEN BUYING A VEHICLE PRIVATELY





Ontario's Vehicle Sales Regulator

# What Is **OMVIC?**

**OMVIC** is Ontario's vehicle sales regulator. Its mandate is to maintain a fair and informed marketplace in Ontario by protecting the rights of consumers, enhancing industry professionalism and ensuring fair, honest and open competition for registered motor vehicle dealers.

- All-in price advertising
- Full disclosure of vehicle history and condition
- **Cancellation rights** (for specified non-disclosures)

Access to the Motor Vehicle **Dealers Compensation Fund** 

MVIC.ca

Ontario's Vehicle Sales Regulator

# WHEN YOU BUY PRIVATELY **Follow These 8 Tips**

### **Ask Questions**

• How long was the vehicle owned? Are there maintenance records? Why are they selling?

### Be Bold — Know Who You're Buying From

- Ask the seller for ID and compare it to the vehicle ownership document they should match
- If a "private" seller has more than one vehicle for sale, this is an indication you may be dealing with a curbsider

### **Beware of Vehicles Priced** 3 **Below Market Value**

- In order to sell vehicles as guickly and easily as possible, curbsiders may offer a "too good to be true" price. They can do this because the vehicles are often odometertampered or rebuilt wrecks.
- Compare advertised prices
- Review online resources to help determine vehicle values/prices:
- Canadian Black Book (wholesale): canadianblackbook.com
- Consult member-based consumer groups that also provide vehicle pricing information:
  - Automobile Protection Association: apa.ca
- Car Help Canada: <u>carhelpcanada.com</u>

Remember: No one sells vehicles for less than they are worth. If a deal seems too good to be true, that's a warning, not an opportunity.

## **Research the Vehicle's History**

- Carfax Canada (carfax.ca) history reports may provide useful information:
- Reported collisions/incidents
- Existing liens
- Past odometer readings
- Out-of-province registration information
- Ministry of Transportation branding information (e.g. salvage/rebuilt)
- Used Vehicle Information Package (UVIP) By law, private vehicle sellers MUST provide the purchaser with a UVIP that includes:
- The current registered owner and vehicle ownership history (in Ontario)
- Lien information
- Past odometer readings
- Estimated fair market value (if available)
- If the seller discourages you from buying a history report or UVIP, this may be an attempt to hide significant information about the vehicle's past use, history and/or condition

### 5 Put the Test in Test-drive

- Take the vehicle on the highway not just around the block. Some problems might only be apparent at highway speeds.
- Partner up: bring a family member or friend; they may notice something you don't.

Note: For security reasons, if meeting a seller alone, consider using a policeoperated safe trade zone and make sure someone you trust knows the details of your meeting.

### Have the Vehicle Inspected

- Even if you get maintenance records from the seller, have the vehicle inspected by a licensed mechanic! A mechanic may find problems the seller is trying to hide or is unaware of.
- If the seller refuses an inspection, don't stay – walk away!

### **Get Proof of Purchase**

- Obtain documentation (or a contract) that provides the:
- Price paid
- Seller and purchaser's information (names and addresses)
- Vehicle information: VIN, make, model, year
- If the seller refuses to provide a receipt/ contract that includes his/her name and address, don't stay - walk away!

### **Pay Attention to** Location and Inventory

- When first contacting the seller, simply state that you are calling/writing about the "car for sale". If the seller asks "which one", you may be dealing with a curbsider.
- If the vehicle is offered for sale at a business (e.g. body or repair shop) that is not registered with OMVIC, don't stay walk awav!
- Check if a business is registered at omvic.ca or ask to see the seller's OMVIC licence.
- If the seller is using a yellow service licence plate (or white/red dealer plate), there is a very good chance the vehicle is not registered to them.